

LONDON AMBULANCE SERVICE NHS TRUST

Better Joint Standby Agreement

In order to provide a timely response to potentially life threatening calls and address temporary gaps in cover across the sectors and therefore ensure that all staff have a more equitable workload it is essential to improve temporary cover arrangements.

This will include:

- Trade Union Representatives and Managers will work together to agree appropriate 'Standby Points' which will take into account staff safety considerations.
- A commitment that crews will proceed to standby locations within agreed hours without delay.
- Trade Union Representatives and Managers will work together to eliminate, wherever possible, standby sites at the roadside.
- Temporary area cover will involve operational vehicles being deployed as necessary from an alternative station within their complex or sector for part or complete shifts to address temporary shortfalls in cover or peaks in workload. Sector support vehicles will be utilised whenever possible. Temporary area cover could, however, on occasions involve operational vehicles moving to either stations within their complex or to neighbouring complexes regardless of sector boundaries. In these circumstances the provisions of the meal break agreement will apply.
- It is the intention of the service to ensure that staff engaged on standby or temporary area cover should book off duty on time. CAC should return such staff to their base station before the end of their shift.

The review and monitoring process will take place as follows:

- The names and frequency of staff and vehicle movements will be collated and made available to Senior Sector Representatives (SSR's).
- Designated Liaison officers will be appointed between DRC's, CAC and Senior Sector Representatives.
- This information will be reviewed by Sector Staff Committees on a monthly basis and these meetings will be attending by the appropriate representatives of the DRC and CAC.

This agreement will be jointly reviewed on a regular basis.

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Approved by: Director of HR & OD	Reviewer: Staffside Chair/HR Manager
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